



CEDAR
POINT
HEALTH

Welcome to Cedar Point Health!

Dear Patient,

I would like to welcome you to our practice and express my confidence that your experience with us will be exceptional. Our care team is made up of the most professional, capable, and compassionate health care professionals around. In addition, our receptionists and support staff will strive to make all interactions simple, efficient, and positive.

It is our mission to be courteous, kind, and caring as we deliver high quality health care in a clean, safe, comfortable environment. We strive to be on time and accessible for our patients. However, we know that we are not yet perfect and we would like to hear how we can do better. Please, reach out to me if you feel any experience you have here is below our standards. We will make it right.

Please familiarize yourself with this packet. The materials contained herein are for collecting some information from you, clarifying patient expectations, and making some legal agreements. I believe that a few minutes reading through these pages will prevent confusion and will benefit you greatly.

We are determined to deliver the best possible care for all of our patients. Our care model is continually evolving to meet the needs of the community and our patients. Please communicate your needs and concerns and we will strive to meet them. Again, welcome to Cedar Point Health.

Sincerely,

Cory Phillips, CEO

PRACTICE POLICIES SUMMARY

As a new patient, you need to be aware of how your care will be delivered. It may vary from that of other medical practices. Be aware that:

- **We may not have all of your medical records on file before your first visit.** In order to facilitate getting you into the practice quickly, we may not have received all of your records from your previous provider. If you would like us to wait for all of your records to arrive prior to the first visit, please communicate this to the receptionist that is scheduling your appointment. As such, we request that you are thorough as you fill out this packet.
- **Generally, we do not prescribe chronic pain medications.** Our practice is determined to prevent prescription drug abuse and dependency. As a result, no refills or new prescriptions for narcotic pain medications will be given to a new patient in our practice without meeting with you and reviewing your history/records. Continuation of narcotics is not likely, but may occur in rare circumstances, such as cancer-related pain, at discretion of your new provider. Furthermore, we reserve the right to dismiss patients who fail to adhere to guidelines laid out in pain medication agreements.
- **We have adopted a collaborative care model.** You will be assigned to one provider who will oversee the coordination of your care and act as your primary care provider. However, sick, urgent care, inpatient, or other circumstances may require you to be seen by any available or “on call” providers, including nurse practitioners. This model ensures that your needs are met promptly.
- **Communicating changes to your insurance is your responsibility.** If you fail to communicate changes in insurance, you may be responsible for paying your medical bill out of pocket. Insurance companies often have particular requirements for documentation and billing and failure to meet these requirements may result in your claim being denied. If we don’t meet requirements because you failed to communicate a change in benefits, you will be required to pay that bill.
- **Failure to show for an appointment may result in fees.** We strive to be accessible and on-time for our patients. We ask that you are respectful of our time by arriving early for your appointment and by informing us if you are unable to come. Failure to show for appointments without prior notification *may* result in fees and, eventually, termination from the practice.
- **You may be billed for items that fall outside the scope of ‘preventive’ during a wellness visit.** Many insurance plans now cover an annual ‘preventive care’ or ‘wellness’ visit that is different than a traditional ‘physical.’ Our practice is preventive and wellness focused and we do these visits regularly. We discourage use of the wellness visits to discuss acute illnesses or chronic concerns as such items fall outside of what insurers define as preventative and may result in additional charges that your insurance may not cover. If you have non-preventative items you wish to discuss, please notify the scheduler and they can set up a separate appointment dedicated to these concerns.

PATIENT NAME (PRINT)

SIGNATURE

DATE

PERSON SIGNING ON BEHALF OF PATIENT

RELATIONSHIP TO PATIENT

NEW PATIENT PERSONAL HISTORY

DATE: _____

CEDAR POINT HEALTH Information management will comply with HIPAA guidelines.

DEMOGRAPHIC AND INSURANCE INFORMATION						* means required field
LAST NAME		FIRST NAME		MIDDLE NAME		
NICKNAME	BIRTHDATE	SEX	*SOCIAL SECURITY NUMBER			
* RACE (CIRCLE) AFRICAN AMERICAN/BLACK AMER INDIAN/ALASKAN NATIVE ASIAN CAUCASIAN/WHITE NATIVE HAWAIIAN/PACIFIC ISLANDER DECLINED UNKNOWN OTHER: _____						
* ETHNICITY (CIRCLE) HISPANIC/LATINO NON-HISPANIC UNKNOWN DECLINED				PRIMARY LANGUAGE		
MARITAL STATUS		DRIVERS LICENSE		RELIGION		
ADDRESS		ZIP CODE	CITY		STATE	
PRIMARY PHONE	<input type="checkbox"/> CELL <input type="checkbox"/> HOME <input type="checkbox"/> WORK	OTHER PHONE	<input type="checkbox"/> CELL <input type="checkbox"/> HOME <input type="checkbox"/> WORK	EMAIL		
FINANCIALLY RESPONSIBLE PARTY (IF OTHER THAN PATIENT)		RELATIONSHIP TO PATIENT	PHONE (IF DIFFERENT)	ADDRESS (IF DIFFERENT)		
PRIMARY INSURANCE		INSURANCE ID OF POLICY NUMBER		GROUP NUMBER		
OTHER INSURANCE/SUPPLEMENT		INSURANCE ID OR POLICY NUMBER		GROUP NUMBER		

PERSONAL INFORMATION			
LAST SCHOOL GRADE COMPLETED	OCCUPATION	START DATE (MONTH/YEAR)	RETIRED?
EMPLOYER NAME	EMPLOYER ADDRESS		
EMERGENCY CONTACT	RELATIONSHIP	PHONE NUMBER	
REASON FOR CURRENT VISIT		HOBBIES/INTERESTS	
DATE OF LAST PHYSICAL EXAMINATION	PREVIOUS DOCTOR/REFERRING DOCTOR	PREFERRED PHARMACY	

HEALTH OF FAMILY				
	GOOD	POOR	DEAD	COMMENTS (Note Medical Conditions plus age and cause of death if applicable.)
FATHER (NATURAL, BIOLOGICAL)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
MOTHER (NATURAL, BIOLOGICAL)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
BROTHERS/SISTERS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
CHILDREN (NATURAL, BIOLOGICAL)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

CEDAR POINT HEALTH FINANCIAL POLICY

Please review and check the section below that is applicable to you.

- Patient With Insurance – MUST PRESENT CURRENT INSURANCE CARDS AT EACH VISIT.**
You are responsible for deductibles, copays, non-covered services, coinsurance and items considered “not medically necessary” by your insurance company. Please pay co-payments and coinsurance amounts as services are rendered. The remaining balance should be taken care of within one (1) month of notice from insurance company. If you or your insurance carrier makes payment exceeding your balance, reimbursement will be remitted.
- Medicare and/or Medicaid – MUST PRESENT CURRENT MEDICARE/MEDICAID CARD AT EACH VISIT.** Our office will submit your Medicare/Medicaid charges to Medicare/Medicaid and your secondary insurance if appropriate. You are responsible for deductibles, copays, and any non-covered services.
- Insurance and Non-Insurance (faith based sharing ministries) That We Do Not Participate With.** Payment is expected in full at the time of service. We will submit claims on your behalf and not accept assignment. Cash discount may be available.
- Patient Without Insurance** Payment is expected in full at the time of service. Cash discount may be available.
- Worker’s Compensation Patient.** As a Worker’s Compensation patient, you may be covered by insurance if your injury is reported at work and verified with your employer. Be sure to inform the office personnel that your injury resulted during employment. Patient is ultimately responsible for balance.
- Personal Injury (Accident).** If you are a personal-injury patient, our office will bill the appropriate insurance companies. If we are unable to obtain payment, the charges for the services rendered will be your responsibility. Please give all information needed for billing. If an attorney is involved and asks you not to submit insurance claims, a doctor’s lien must be signed by you and your attorney.

If, sixty (60) days after billing, you fail to pay any balance due on your account or fail to honor your established financial agreement, your account is subject to a five dollar (\$5.00) per month rebilling fee and/or may be sent to a collection agency. If your account is sent to collection, you are responsible for all amounts due plus costs of collection including:

- Handling charge up to fifty percent (50%) of your account balance if it must be sent to collection.
- All collection expenses charged by the collection agency
- Court costs and attorneys’ fees

Also, be aware that failure to show for appointments without prior notification may result in fees.

RELEASE OF INFORMATION

I authorize Cedar Point Health to release to my insurance carrier(s) and/or CMS and its agents and/or my secondary insurer any information needed to determine benefits or benefits payable for related services.

I hereby authorize health providers at Cedar Point Health to release any information regarding services rendered by him/her and allow a photocopy of my signature to be used to file insurance.

Any claims filed by Cedar Point Health I hereby authorize and direct my insurer to issue payment check(s) for benefits due me for the services rendered by health providers at Cedar Point Health with payment made directly to my provider. Regardless of my insurance benefits, if any, I understand I am financially responsible for the fees for services rendered.

I have read and agree to the Financial Policy and Release of Information paragraphs stated above that apply to me.

PATIENT NAME (PRINT)

SIGNATURE

DATE

PERSON SIGNING ON BEHALF OF PATIENT

RELATIONSHIP TO PATIENT

AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION

Please complete this form to authorize Cedar Point Health (CPH) to request your personal health information on your behalf. You may revoke this authorization in writing or by contacting medical records at CPH. Once health information is disclosed, the organization that receives it may re-disclose it. Privacy laws may no longer protect it.

PATIENT INFORMATION:	Patient Name: _____ Date of Birth: _____ Phone Number: _____
AUTHORIZATION TO:	<input type="checkbox"/> Send Information <input type="checkbox"/> Request Information
INFORMATION MAY BE RELEASED FROM:	Organization: _____ City/State: _____ Phone Number: _____ Fax Number: _____
INFORMATION MAY BE RELEASED TO:	Organization: _____ City/State: _____ Phone Number: _____ Fax Number: _____
INFORMATION TO BE RELEASED:	<input type="checkbox"/> All health information <input type="checkbox"/> Labs <input type="checkbox"/> Office Notes <input type="checkbox"/> Radiology <input type="checkbox"/> Pathology Reports <input type="checkbox"/> Other: _____ <input type="checkbox"/> Immunization Records
	Optional <input type="checkbox"/> Health information between the following dates: _____ to _____ <input type="checkbox"/> Exclude (i.e. drug, alcohol, psychological or psychiatric info):
AUTHORIZATION ENDS:	<input type="checkbox"/> On (date): _____ <input type="checkbox"/> When the following occurs: _____ *If no date provided, authorization ends one year from signing.
PURPOSE:	<input type="checkbox"/> Transfer to New Provider <input type="checkbox"/> Consult/Referral <input type="checkbox"/> Other: _____

PATIENT NAME (PRINT)	SIGNATURE	DATE
PERSON SIGNING ON BEHALF OF PATIENT	RELATIONSHIP TO PATIENT	

AUTHORIZATION TO DISCUSS PROTECTED HEALTH INFORMATION

Please complete this form to authorize Cedar Point Health (CPH) to discuss your health information with specified persons. This does not authorize those listed herein to make medical decision on your behalf. Medical Power of Attorney forms are available upon request. You may revoke this authorization in writing or by contacting medical records at CPH. Once health information is disclosed, the person that receives it may re-disclose it. Privacy laws may no longer protect it.

PATIENT INFORMATION:	Patient Name: _____ Date of Birth: _____ Phone Number: _____								
INFORMATION MAY BE DISCUSSED WITH:	Name: _____ Relationship: _____ Phone Number: _____								
INFORMATION TO BE RELEASED:	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"><input type="checkbox"/> All health information</td> <td style="width: 50%; border: none;"><input type="checkbox"/> Labs</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Office Notes</td> <td style="border: none;"><input type="checkbox"/> Radiology</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Pathology Reports</td> <td style="border: none;"><input type="checkbox"/> Other: _____</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Immunization Records</td> <td></td> </tr> </table> <hr/> Optional <input type="checkbox"/> Health information between the following dates: _____ to _____ <input type="checkbox"/> Exclude (i.e. drug, alcohol, psychological or psychiatric info):	<input type="checkbox"/> All health information	<input type="checkbox"/> Labs	<input type="checkbox"/> Office Notes	<input type="checkbox"/> Radiology	<input type="checkbox"/> Pathology Reports	<input type="checkbox"/> Other: _____	<input type="checkbox"/> Immunization Records	
<input type="checkbox"/> All health information	<input type="checkbox"/> Labs								
<input type="checkbox"/> Office Notes	<input type="checkbox"/> Radiology								
<input type="checkbox"/> Pathology Reports	<input type="checkbox"/> Other: _____								
<input type="checkbox"/> Immunization Records									
AUTHORIZATION ENDS:	<input type="checkbox"/> On (date): _____ <input type="checkbox"/> When the following occurs: _____ If no date is provided, authorization ends one year from signing.								

PATIENT NAME (PRINT)	SIGNATURE	DATE
PERSON SIGNING ON BEHALF OF PATIENT	RELATIONSHIP TO PATIENT	

PBM CONSENT FORM

Benefits data are maintained for health insurance providers by organizations known as Pharmacy Benefits Managers (PBM.) PBM's are third party administrators of prescription drug programs whose primary responsibilities are processing and paying prescription drug claims. They also develop and maintain formularies, which are lists of dispensable drugs covered by a particular drug benefit plan.

By signing this consent form you are agreeing that Cedar Point Health can request and use your prescription medication history from other healthcare providers and/or third party pharmacy benefit payers for treatment purposes.

- CONSENT GIVEN
- CONSENT DENIED

PATIENT NAME (PRINT)	SIGNATURE	DATE
PERSON SIGNING ON BEHALF OF PATIENT	RELATIONSHIP TO PATIENT	

ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I have been provided with the Practice's Notice of Privacy Practices.

_____	_____	_____
PATIENT NAME (PRINT)	SIGNATURE	DATE
_____	_____	
PERSON SIGNING ON BEHALF OF PATIENT	RELATIONSHIP TO PATIENT	